

ZF AFTERMARKET SERVICE CONCEPT

Service Package Content	Pure	Plus	Premium
Vehicle Maintenance	✓ On demand maintenance	 Preventive maintenance Corrective maintenance Diagnostics and inspections Maintenance Procedures 	all from PlusConsignationOverhaul
System Maintenance	Preventive maintenanceCorrective maintenance	all from PureDiagnostics and inspections*	all from PlusConsignationOverhaul
Software Maintenance	Bug fixing within the warranty periodSoftware Updates	all from PureBug fixing outside the warranty period*	all from PlusSoftware roadmap upgrades*New functionality*
Management	✓ Parts delivery	 Spare parts Management* Maintenance Management Wear & Tear storage Spare Parts storage Parts delivery 	✓ all from Plus
Training	✓ Maintenance training	✓ Maintenance training	✓ Maintenance training